

Getting Started with the Upgraded DoseSpot UI

DoseSpot's upgraded user interface provides a refreshed experience while keeping the core workflows you already know. Although some screens, navigation options, and actions may look different or appear in a new location, the upgraded UI is designed to make it easier to move through DoseSpot and find the tools you need.

This guide provides a quick orientation to the upgraded interface and highlights where familiar features from the legacy UI can now be found.

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Patient Landing Page

The Patient Landing Page includes the same patient information and functionality you're familiar with, now organized in a more streamlined layout for easier access.

1. **Side Panel:** Quickly access **Medication History**, start a **New Prescription**, or view and update the patient's **Default Pharmacy**.
2. **Patient Information:** View or edit the patient's demographics and coverage information.
3. **Drug Allergies:** View, add, or update the patient's drug allergy information.
4. **Tasks:** Find unresolved tasks for the patient, organized into clear categories—such as pending prescriptions—so you can quickly identify items that need attention.
5. **Prescriptions:** View the patient's active and inactive medications, as well as self-reported medications, in one dedicated section.

Side Panel (1): Navigation links for Patient Overview, Medication History, Add a Prescription, Default Pharmacy, and Manage Patient Pharmacies.

Patient Information (2): Address: 16 Bernesdale Rd, Nashua, NH 03062. Insurance Plan: NEW-HMP-07. Retail: Covered. Mail Order: Covered. Member ID: XWE1245DE3PJ7.

Drug Allergies (3): No allergies have been added yet for this patient. Add/Edit Drug Allergies.

Tasks (4): Pending Prescriptions (3). Transmission Errors (0). Prior Authorizations (0).

Prescription #	Quantities	Pharmacy	Entered By	Entered On	Status
Amoxicillin Oral Tablet 675 MG Tablets SIG: Take 1 tablet orally, daily for 10 days. Substitutions Allowed 10 day supply Effective Date: 12/02/2025	Dispense: 10 Refills: 0	Shellenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Jacqueline prescriber View Details	Dec 1, 2025 4:18 PM PDT	Edited Prior Auth. Required
Amoxicillin Oral Tablet 500 MG Tablets SIG: Take 1 tablet orally, daily for 15 days. Substitutions Allowed 15 day supply Effective Date: 12/01/2025	Dispense: 15 Refills: 0	Shellenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Jacqueline prescriber View Details	Dec 1, 2025 4:18 PM PDT	Awaiting Approval
Adderall Oral Tablet 10 MG Tablets SIG: Take 1 tablet orally, daily for 30 days. Schedule II Substitutions Allowed 30 day supply Effective Date: 08/22/2025	Dispense: 30 Refills: 0	Shellenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Jacqueline prescriber View Details	Aug 22, 2025 9:29 AM PDT	Awaiting Approval Prior Auth. Required

Glenora's Prescriptions (5): Prescriptions. Self-Reported Medications. Show Inactive.

Prescription #	Quantities	Pharmacy	Sent By	Sent On	Status
metFORMIN HCl Oral Tablet 500 MG Substitutions Allowed 60 day supply SIG: Take 1 tablet orally, once daily for 60 days Effective Date: 08/07/2025 View Details	Dispense: 60 Refills: 2	Shellenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954 Pharmacy Notes: Rx Coupon - BIN: 610378, PCN: 021, PayerID: XXXX, GroupID: R0005, MemberID: 215949476	Jacqueline prescriber View Details	Aug 7, 2025 12:17 PM PDT	Active Pharmacy Verified
Urokinase Oral Tablet 10 MG Substitutions Allowed 30 day supply SIG: Take 1 tablet orally, daily for 30 days Effective Date: 08/07/2025 View Details	Dispense: 30 Refills: 3	Shellenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954 Pharmacy Notes: Rx Coupon - BIN: 610378, PCN: 021, PayerID: XXXX, GroupID: R0005, MemberID: 215949476	Jacqueline prescriber View Details	Aug 7, 2025 12:17 PM PDT	Active Pharmacy Verified
amLODIPine Besiviate Oral Tablet 5 MG		Shellenberger Pharmacy,			

Send a Prescription

The Send a Prescription workflow includes new features designed to make prescribing faster and more efficient, all within a streamlined layout that keeps the full order in view as you build it.

1. **Search:** Quickly search for a prescription or medication to begin building the patient's order.
2. **Presets and Order Sets:** Save time by using existing Presets or take advantage of Order Sets—preconfigured groups of medications that can be added together to help streamline commonly used prescribing workflows.
3. **Bulk Prescribing:** Add multiple prescriptions for a patient at once. As you build the order, the Items to Prescribe section keeps all selected prescriptions together so you can easily review and manage them before sending.
4. **Real-Time Prescription Benefits:** Access real-time prescription benefit information for each prescription to help inform prescribing decisions before the prescription is sent.
5. **Prescription Draft:** When you add a prescription to the Items to Prescribe section, it will be automatically saved as a draft if you leave the page.

The screenshot displays the 'Add Prescription' workflow in the DoseSpot application. The interface is divided into several sections:

- Left Sidebar:** Contains patient information for Glenora Trebbiano (DOB: 03/28/1994, Gender: Female), navigation links for Patient Overview, Medication History, and a 'CONTINUE PRESCRIPTION' button. It also lists the default pharmacy as DuPontBurger Pharmacy.
- Top Navigation:** Includes links for Dashboard, Patients, Favorites, Reports, and Support, along with a search bar for patients by name or birth date.
- Search Bar (1):** A text input field labeled 'Search Medication or Supply by Name'.
- Presets and Order Sets (2):** A section with tabs for 'Clinic Presets', 'Favorites', and 'Order Sets'. It lists various medical orders such as 'HTN + Diabetes Maintenance' and 'Test Order Set' with details on dispense and refills.
- Items to Prescribe (3):** A list of four items being prescribed, each with a 'Prescription Benefits' icon (4). The items include Amoxicillin Oral Capsule 250 MG, metFORMIN HCl Oral Tablet 500 MG, amLODIPine Besylate Oral Tablet 5 MG, and Unascent Oral Tablet 10 MG. Each item shows a 'Prescription Savings Found' amount.
- Bottom Right:** Features 'CANCEL' and 'NEXT' buttons.

When adding Prescription Details, you can quickly verify that prescription information is accurate while taking advantage of new tools designed to make building a prescription faster and easier.

1. **Prescription Strength:** Verify the selected medication strength and change it directly within the prescription details when needed.
2. **Diagnosis Code:** Add a diagnosis code to the prescription when applicable.
3. **Automatic SIG Builder:** Save time creating patient directions with the SIG Builder. Enter the appropriate dosing information, and the SIG Builder automatically generates the patient directions and total dispense amount based on the information provided.
4. **Dose Calculator:** Use the built-in Dose Calculator when needed to help determine the appropriate dose.
5. **Pharmacy:** View or change the pharmacy directly from the prescription, without leaving the prescribing workflow.

The screenshot shows a prescription form for "Amoxicillin Oral Tablet 500 MG". The form includes the following fields and features:

- Strength:** A dropdown menu showing "500 MG" with an "Edit" link. A callout "1" points to this field. A note below states: "Updating Strength will reset most prescription fields".
- Diagnosis Codes (Optional):** A search bar with a magnifying glass icon and a dropdown arrow. A callout "2" points to this field. Below the search bar, it says "Search for diagnosis codes by name. Max 2 codes per set." and a button "+ Add Second Set of Diagnosis Codes".
- Substitution and Urgency:** Two checkboxes: "No Substitutions" and "Urgent".
- Build Medication Using:** A dropdown menu showing "SIG Builder".
- Dose Delivery Method:** A dropdown menu showing "Take".
- Dose Quantity:** A text input field.
- Dose Form:** A dropdown menu showing "Tablet".
- Route of Administration:** A dropdown menu showing "Oral".
- Frequency:** A dropdown menu showing "Select".
- Day Supply:** A text input field.
- Patient Directions (SIG):** A text input field. A callout "3" points to this field.
- Total Dispense:** A text input field.
- Total Dispense Form:** A dropdown menu showing "Tablet".
- Refills:** A text input field.
- Effective Date:** A text input field showing "08/10/2026".
- Dose Calculator:** A button with a calculator icon and the text "Dose Calculator". A callout "4" points to this button.
- Pharmacy:** A search bar with a magnifying glass icon and a dropdown arrow. A callout "5" points to this field. Below the search bar, it says "Shollenberger Pharmacy".
- Buttons:** "Clear", "CANCEL", and "CREATE MEDICATION".

When you're ready to review and send your prescriptions, the enhanced experience makes it easy to review the patient's entire order, address any alerts, and send multiple prescriptions at once.

1. **Bulk Prescribing:** Select multiple medications and approve and send them together, making it faster to complete an order with multiple prescriptions.
2. **Drug Interaction Alerts:** Clear banners alert you when potential drug interactions are identified, helping you quickly recognize prescriptions that may require additional review before sending.
3. **Prescription Actions:** The familiar options are still available. You can save prescriptions as pending, print them, or approve and send them electronically.

dosespot Dashboard **Patients** Favorites Reports Support

Glenora Trebbiano
DOB: 03/28/1994
Gender: Female

Patient Overview **8**
Medication History

CONTINUE PRESCRIPTION
You have 4 prescription(s) marked as draft

Default Pharmacy:
Shollenberger Pharmacy
2002 S. McDowell Blvd Ext
Petaluma, CA 94954
Manage Patient Pharmacies

Add Prescription
Choose Pharmacy > Add Prescriptions > Review

2 of these Potential Prescriptions will cause drug/allergy interactions.

Prescription Details	Quantities	Pharmacy	Entered By	Entered On	Status
Amoxicillin Oral Capsule 250 MG Tablets SIG: Take 1 tablet by mouth twice daily Substitutions Allowed Effective Date: 08/10/2026	Dispense: 10 Refills: 0	Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Jacqueline prescriber View Details	Aug 10, 2026 9:40 AM PDT	Ready
metFORMIN HCL Oral Tablet 500 MG Tablets SIG: Take 1 tablet orally, once daily for 60 days. Substitutions Allowed Effective Date: 08/10/2026 Drug/Allergy Interaction(s)	Dispense: 60 Refills: 2	Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Jacqueline prescriber View Details	Aug 10, 2026 9:40 AM PDT	Ready
amlOD/Pine Besslate Oral Tablet 5 MG Tablets SIG: Take 1 tablet orally, once daily for 30 days. Substitutions Allowed Effective Date: 08/10/2026	Dispense: 30 Refills: 3	Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Jacqueline prescriber View Details	Aug 10, 2026 9:40 AM PDT	Ready
Lisinopril Oral Tablet 10 MG Tablets SIG: Take 1 tablet orally, daily for 30 days. Substitutions Allowed Effective Date: 08/10/2026 Drug/Allergy Interaction(s)	Dispense: 30 Refills: 3	Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Jacqueline prescriber View Details	Aug 10, 2026 9:40 AM PDT	Ready

3 [Save as Pending Prescription](#) [Print Prescription](#) [CANCEL](#) [APPROVE & SEND](#)

Send a Prescription Resources

For a full collection of resources for the upgraded UI, visit the [DoseSpot UI Upgrade Resource](#) page.

- How to Send a Prescription
- How to Send an EPCS Prescription
- How to View Real-Time Prescription Benefit
- How to Create and Manage Favorites

Provider Dashboard

The Provider Dashboard is no longer just a place to view notifications—it’s now a central place to view and take action on outstanding tasks.

Providers can see tasks across all of their clinics in one place, organized into clear sections by task type, such as Pending Prescriptions. From the Dashboard, providers can review these items and take action directly on the page, making it easier to stay on top of work that needs attention.

dosespot

Dashboard

Patients

Favorites

Reports

Support

Q Search Patient by Name or Birth Date

Tasks (46)

Novus Internal Testing Clinic

On Behalf of: Set Prescriber

Pending Prescriptions (27)

RxChange Requests (2)

Transmission Errors (15)

Prior Authorizations (1)

Patient Name	Prescription	Quantities	Pharmacy	Entered On	Status	
Alice Testpatient Female 01/01/1950 78 Y MRN: -	Adderall Oral Tablet 10 MG Tablets SIG: Take 1 tablet orally, daily for 30 days. Schedule II Substitutions Allowed 30 day supply Effective Date: 03/09/2026	Dispense: 30 Refills: 0	Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Mar 9, 2026 12:23 PM MDT	EPCS Error	X
Glenora Trebbiano Female 03/28/1994 32 Y MRN: -	Adderall Oral Tablet 10 MG Tablets SIG: Take 1 tablet orally, daily for 30 days. Schedule II Substitutions Allowed 30 day supply Effective Date: 03/06/2026	Dispense: 30 Refills: 0	Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext Petaluma, CA 94954	Mar 6, 2026 10:56 AM MST	Awaiting Approval Prior Auth. Required	X
	Allergy Relief Childrens 24-Hr Oral Solution 1 MG/mL					

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Print Prescription

APPROVE & SEND

Dashboard Resources

For a full collection of resources for the upgraded UI, visit the [DoseSpot UI Upgrade Resource](#) page.

 [How to Navigate the Dashboard](#)